

NATIONAL MUSEUM OF THE ROYAL NAVY (NMRN)

## Team Member

### 1 x Permanent Contract:

Salary: **£7,137 per annum pro rata (£9.00 per hour)**

Hours: **Various to a maximum of 15.25 hours per week** – Shifts on *Fridays, Saturdays and Sundays. On occasions you will be required to work additional hours on certain weekends and during the school holidays.*

### Available Shifts: -

#### Wk1

Sat - 9.45am - 4.45pm

Sat - 10am - 4pm

Sun - 9.45am - 4.45pm

Sun - 10am - 4pm

#### Wk2

Fri - 9.45am - 4.45pm

Sat - 10am - 4pm

Sun - 10am - 4pm

Location: **Fleet Air Arm Museum, Yeovilton**

### 1 x Seasonal Contract:

Salary: **£4,680 per annum pro rata (£9.00 per hour)**

Hours: **10 hours per week** – *Saturdays and Sundays 5 hours per day. On occasions you will be required to work additional hours on certain weekends and during the school holidays.*

Fixed Term Contract: **April 2022 to October 2022**

Location: **Fleet Air Arm Museum, Yeovilton**

**We are prepared to split the shifts if required.**

The National Museum's vision is to be the world's most inspiring Naval Museum: inspiring learning, enjoyment, and engagement with the story of the Royal Navy and its impact in shaping the modern world.

We are recruiting for a Team Members to join our friendly visitor experience team working in a unique heritage environment. This is an exciting opportunity for individuals looking for a customer facing role to deliver a first-class visitor experience at our exceptional attraction.

Reporting to the Visitor Experience Managers and Supervisors, this varied role is pivotal in creating the NMRN's vision to become the world's most inspiring Naval Museum.

We are looking for friendly and outgoing individuals who will be confident engaging with our audiences. We want every visitor to have an extraordinary and enriching experience, every time they visit. As a Team Member you'll 'make it happen' whether you're welcoming visitors on arrival, serving on the tills or positioned out and about engaging within our galleries.

### Key Opportunities

- Ability to work as part of a great team engaging with visitors and ensuring they are having a fantastic time within a unique heritage working environment.
- This is a varied role with the opportunity to work in our shop, cafe and within our galleries.

### Knowledge/Experience

You will have:

- Experience of working in a customer focused environment is an advantage, however a positive and helpful attitude is more important as full training will be given.
- Basic knowledge of Health and Safety and Security requirements and a willingness to learn more.
- An interest in developing knowledge of the Royal Navy's stories and heritage to share with visitors and colleagues.

### We provide:

- The opportunity to be part of a friendly and diverse workplace within a unique heritage environment.
- Group pension plan with Royal London (6% employer contributions, 2% employee contributions and death in service benefit).
- Free onsite parking.
- 25 days' annual leave (plus bank holidays), increasing to 30 days' annual leave (plus bank holidays) after 5 years' service (pro rata).
- Occupational sick pay.
- Employee Assistance Programme.
- Digital mental wellbeing resource for you and a 'plus one'.
- Free admission to other national museums and attractions within the reciprocal agreement.
- Discounts at our shops and cafes.
- Free and discounted tickets for family and friends.

*A basic DBS check is required for working on the naval base (where the museum is located).*

***Please state your preference of vacancy when applying.***

For further details, or an informal discussion regarding the role, please contact Anna Taylor or Julie Tucker on 01935 842600 or email [fleetairarm.enquiries@nmrn.org.uk](mailto:fleetairarm.enquiries@nmrn.org.uk).

Applicants are asked to submit a CV and a statement indicating how their knowledge and experience match those specified. Applications should be forwarded to the HR Team at [recruitment@NMRN.org.uk](mailto:recruitment@NMRN.org.uk) and are required by **4pm on Wednesday 30<sup>th</sup> March 2022**. The selection process will be held **week commencing 4<sup>th</sup> April 2022**.

The Coronavirus pandemic has highlighted our responsibility to ensure appropriate safety measures are in place, and we would like to assure you that these are reviewed on a regular basis as the safety of our staff and visitors is of utmost importance to us.



If you require reasonable adjustments to be made to the application process because of a disability, please contact the HR team on [recruitment@nmrn.org.uk](mailto:recruitment@nmrn.org.uk) for support.

**Candidates should be available to start as soon as possible.**