

NATIONAL MUSEUM OF THE ROYAL NAVY (NMRN)

Team Member (Café)

Salary: **£5,616 per annum pro rata (£9.00 per hour)**

Contract: Permanent

Hours: **12 hours per week**, working Wednesday, Thursday, Friday 10am – 2pm.

There is the opportunity to work paid additional shifts, primarily at weekends and during school holidays.

Location: **Fleet Air Arm Museum, Yeovilton**

We are recruiting for a Team Member to join our friendly visitor experience team working in a unique heritage environment. This is an exciting opportunity for individuals looking for a customer facing role to deliver a first-class visitor experience at our exceptional attraction.

Reporting to the Visitor Experience Managers and Supervisors, this varied role is pivotal in creating the NMRN's vision to become the world's most inspiring Naval Museum.

We are looking for friendly and outgoing individuals who will be confident engaging with our audiences. Whether you are serving customers, upselling, making drinks, merchandising, clearing tables, or cash handling, you will thrive in a fast-paced environment and always be willing to go the extra mile. You will play a key role in helping the Museum achieve a high standard in food safety and satisfy hygiene obligations. We want every visitor to have an extraordinary and enriching experience, every time they visit.

Key Opportunities

- This is a varied role although primary focus is as part of the Museum café team, there will also be occasional opportunities to work in our shop and within our galleries.
- Ability to work as part of a great team engaging with visitors and ensuring they are having a fantastic time within a unique heritage working environment.

Knowledge/Experience

You will have:

- Basic catering experience (essential), and a positive and helpful attitude.
- Basic knowledge of Food Hygiene and Health and Safety requirements and a willingness to learn more.
- An interest in developing knowledge of the Royal Navy's stories and heritage to share with visitors and colleagues.

We provide:

- The opportunity to be part of a friendly and diverse workplace within a unique heritage environment.
- Free onsite parking.
- Discounts at our shops and cafes.
- Free and discounted tickets for family and friends.
- 23 days annual leave (plus bank holidays), increasing to 25 days after 5 years' service (*potential for this to increase as work is currently being undertaken to review annual leave allowance*).
- Group pension plan with Royal London (6% employer contributions, 2% employee contributions and death in service benefit) for employees.
- Employee Assistance Programme for employees.
- Digital mental wellness support for employees.

A basic DBS check is required for working on the naval base (where the museum is located).

For further details, or an informal discussion regarding the role, please contact Anna Taylor or Julie Tucker on 01935 842600 or email fleetairarm.enquiries@nmrn.org.uk

Applicants are asked to submit a CV and a statement indicating how their knowledge and experience match those specified. Applications should be forwarded to the HR Team at recruitment@NMRN.org.uk and are required by **4pm on Wednesday 14 July 2021**.

Due to the Coronavirus pandemic and our responsibility to ensure appropriate safety measures are in place, we will be conducting the interviews in person the week commencing **19 July 2021**. We would like to assure you that appropriate safety measures are in place, and these are reviewed on a regular basis as the safety of our staff is of utmost importance to us.

Candidates should be available to start in August and assist during the South Somerset school holidays.