

NATIONAL MUSEUM OF THE ROYAL NAVY (NMRN)

## Team Member (Café)

Salary: **£2,771 per annum pro rata (£9.69 per hour)**

Hours: 5.5 Hours per week, every Saturday 10am – 4pm. (also required to complete a number of extra shifts, primarily weekends and school holiday periods).

Permanent Contract

Location: **Fleet Air Arm Museum, Yeovilton**

Our vision is to be the world's most inspiring Naval Museum. Our mission is to link Navy to Nation, inspiring learning, enjoyment and engagement with the story of the Royal Navy, and its impact in shaping the modern world.

This is an exciting opportunity for an individual who is looking for a customer facing role to deliver a first-class visitor experience at our unique attraction.

Reporting to the Visitor Experience Managers and Supervisors, this varied role is pivotal in creating the NMRN's vision to become the world's most inspiring Naval Museum.

This is a varied role although primary focus is the support the Food and Beverage team in the Museum café.

### Key Opportunities

- This is a varied role although primary focus is the support the Food and Beverage team in the Museum café. There will also be occasional opportunities to work in our shop and within our galleries.
- Ability to work as part of a great team engaging with visitors and ensuring they are having a good time within a unique heritage working environment.

### Knowledge

- Basic catering experience is essential, and a positive and helpful attitude is vital to the role.
- Whether you're preparing food, serving, clearing tables, or operating tills, you'll thrive in a fast paced environment and always be willing to go the extra mile.
- Basic knowledge of Food Hygiene and Health and Safety requirements and a willingness to learn more.
- Display an interest in developing knowledge of the Royal Navy's stories and heritage to share with visitors and colleagues.

### We Provide

- The opportunity to be part of a friendly and diverse workplace within a unique heritage environment.

- Group pension plan with Royal London (6% employer contributions, 2% employee contributions and death in service benefit).
- Free onsite parking.
- 25 days annual leave (plus bank holidays), increasing to 30 days after 5 years' service (pro-rata)
- Occupational sick pay.
- Flexible working.
- Employee Assistance Programme.
- Digital mental wellbeing resource for you and a 'plus one'.
- Free admission to other museums and attractions within the reciprocal agreement.
- Discounts at our shops and cafes.
- Free and discounted tickets for family and friends.

**This post requires a DBS check as a requirement of working on the naval base, as well as the right to work in the UK. Please note we cannot currently sponsor work visas.**

For further details, or an informal discussion regarding the role, please contact Anna Taylor or Julie Tucker on 01935 842600 or email [fleetairarm.enquiries@nmrn.org.uk](mailto:fleetairarm.enquiries@nmrn.org.uk).

Applicants are asked to apply via <https://jobs.nmrn.org.uk/> no later than midnight, **Wednesday 28<sup>th</sup> Sept 2022**.

We will be conducting the interviews on site week commencing **3<sup>rd</sup> October 2022**.

The Coronavirus pandemic has highlighted our responsibility to ensure appropriate safety measures are in place, and we would like to assure you that these are reviewed on a regular basis as the safety of our staff and visitors is of utmost importance to us.

If you require reasonable adjustments to be made to the application process because of a disability, please contact the HR team on [recruitment@nmrn.org.uk](mailto:recruitment@nmrn.org.uk) for support.

**Candidates should be available to start as soon as possible and then assist during South Somerset School Holidays (October).**